



March 31, 2020

Dear Valued Flowbird Client:

Flowbird has received recent communication from AT&T and T-Mobile that they are both sunsetting their 3G networks. AT&T expects to discontinue service of their 3G network by February 2022 and T-Mobile anticipates the retirement of their 3G network by December 31, 2020.

Since communications are key to successful parking and transit systems, we urge you to strongly consider upgrading your pay stations with 4G-LTE modems before you start to notice communication issues. Flowbird clients that have upgraded their devices to 4G-LTE modems have seen improved communications reliability and faster transaction speeds. Additionally, our past experience has shown us that sunsetting networks start degrading before the actual retirement dates.

The 4G-LTE modem is compatible and certified with the AT&T and T-Mobile networks. Verizon service can be added for an additional monthly fee.

We are offering special upgrade pricing to help Flowbird clients transition from 3G to 4G communications. In order to plan ahead and manage a smooth transition for our customers, we will offer this preferred price for any orders received prior to the end of 2020. This will allow our team to anticipate our inventory levels and plan our software delivery schedules.

Please contact us at 856-234-8000 ext. 231 or us-info@flowbird.group for more information. We can help you verify if you are currently utilizing 3G modems and we can provide you with a price quote.

Best Regards,

A handwritten signature in black ink that reads "Sean Renn". The signature is fluid and cursive, with a long horizontal stroke at the end.

Sean Renn
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