

Four Seasons Resort
Solid Waste Account #SW-000440 – Billing Collection History

<u>Date:</u>	<u>Amount/Description</u>	<u>Account Balance:</u>
10/08/18	\$10,931.09 Quarterly Service fee applied/Statement mailed	BALANCE: \$10,931.09
	Mary emailed a copy of the invoice to Sally Eldaghar w/Four Seasons as requested.	
10/31/18	Public Works mailed a letter to Four Seasons invoice to Four Seasons at: PO Box 981736, El Paso, Texas, 79998-1736 providing notice of: <ul style="list-style-type: none"> award of new compacted garbage contract quarterly rate increase from \$10,931.09 to \$10,785.34 effective 01/01/2019 possible future rate adjustments annually on 10/01 based on CPI billing discrepancy on invoice dated 10/8/18 and that their bill rate would be adjusted over the following three (3) billing quarters. Note: A copy of a statement dated 10/31/18 was included with the letter showing the	
		BALANCE: \$10,931.09
11/19/18	Four Seasons emailed the Services Manager asking for a copy of the invoice so they could check and advise further.	
12/3/18	Sally emailed asking for another copy of the invoices previously emailed to her on 10/8. Mary provided the invoices as requested.	
		BALANCE: \$10,931.09
12/6/18	PW emailed Sally re-explaining the correspondence mailed on 10/31/18 also listing their billing breakdown for FY19 (10/2018 – 09/2019).	
12/03/18	\$10,000 Partial online payment (credit card) received	BALANCE: \$ 931.09
1/03/19	\$10,785.34 Quarterly Service fee applied/Statement mailed	BALANCE: \$11,716.43
1/7/19	Emailed attached invoice to Zdenka Demus, Director of Finance, Four Seasons, per request.	
		BALANCE: \$11,716.43
1/9/19	-\$931.09 Partial Payment Received	BALANCE: \$10,785.34
2/8/19	\$1,078.53 Penalty applied/Statement mailed by Finance	BALANCE: \$11,863.87
3/14/19	\$1,186.38 Penalty applied/Statement mailed by Finance	BALANCE: \$13,050.25
3/15/19	Public Works mailed a certified letter (w/return receipt) with a copy of the 3/14/19 statement based invoice to Four Seasons at: PO Box 981736, El Paso, Texas, 79998-1736	
		BALANCE: \$13,050.25
4/2/19	\$1,305.02 Penalty applied	BALANCE: \$14,355.27
	\$10,785.34 Quarterly Service fee applied/Statement mailed	BALANCE: \$25,140.61
5/08/19	\$2,514.05 Penalty applied/Statement mailed by Finance	BALANCE: \$27,654.66

6/11/19	\$2,765.46	Penalty applied/Statement mailed by Finance	BALANCE: \$ 30,420.12
7/03/19	\$3,042.01	Penalty applied/Statement mailed by Finance	BALANCE: \$ 33,462.13
	\$10,785.34	Quarterly Service fee applied/Statement mailed	BALANCE: \$44,247.47
7/3/19	PW called and spoke with Marija Mitic with Four Seasons. Marija confirmed the mailing address was correct and she requested the invoices be mailed to: fshstatements.ig@capgemini.com		
7/5/19	PW emailed the statement dated 7/3/19 to: <ul style="list-style-type: none"> ▪ fshstatements.ig@capgemini.com 		
	PW also mailed a certified letter/return receipt to Four Seasons. BALANCE: \$44,247.47		
	PW spoke with Karan with Capgemini (Four Seasons' AP contractor) inquiring about the status of payment.		
7/8/19	PW emailed the statement dated 7/3/19 to: <ul style="list-style-type: none"> ▪ fshstatements.ig@capgemini.com ▪ fshhelpdesknam.ig@capgemini.com ▪ fshinvoices@capgemini.com 		
8/7/19	\$4,424.74	Penalty applied/Statement mailed by Finance	BALANCE: \$48,672.21
8/12/19	PW also mailed a certified letter/return receipt to Four Seasons. BALANCE: \$48,672.21		
8/19/19	PW emailed/referring Four Seasons' account #SW-000440 to the Code Enforcement Board for action.		
8/20/19	Gunjan Luitel with Four Seasons called Mary asking why they had not received any bills for this year's services. Ms. Zdenka Demus emailed Mary explaining staff changes/challenge; also requested a refund of penalties.		
8/23/19	\$ 48,672.21	Payment	BALANCE: \$0
10/01/19	\$11,805.57	Quarterly Service fee applied/Statement mailed	BALANCE: \$11,805.57
10/25/19	\$11,805.57	Payment	BALANCE: \$0